

What is an Ombudsman?

An Ombudsman works to **protect individuals' rights and freedoms** by independent supervision.



The COVID-19 Office of the Ombudsman:



Independently monitors and reports on the Massachusetts Department of Correction's (DOC) efforts to limit the spread of COVID-19 in the DOC's facilities across the state



Aims to protect the health and safety of DOC employees, inmates, and their families



Works independently of the DOC to investigate and monitor the DOC's compliance with public health standards



Will use a set of public health standards to check the DOC's efforts to lower COVID-19 virus rates in DOC facilities

The Office of the Ombudsman is **NOT** a part of the DOC.

As an independent team, the Office will report on the DOC's COVID-19 work to limit the spread of COVID-19 to the Massachusetts Legislature's *Joint Committee on the Judiciary and Joint Committee on Public Health*.



Office of the Ombudsman

Independent COVID-19 Oversight to
MA Department of Correction



How to Reach Us

Email us at ombudsman@umassmed.edu.

You can also send in a question or an anonymous inquiry through the website: <https://covidombudsman-madoc.org> or call 833-662-8410.

